



## COMPANY QUALITY AND ENVIRONMENT POLICY

All the unique concession headquarters in Concesio (BS), GSM manufactures galvanic treatments and varnishing products in zamak, brass, iron of customer's properties.

Through its own Management system and with the contribution of all people who operate under their control, intends to manage and implement all the activities so that:

- Try to offer customers qualitatively better Quality than those offered by the competition;
- To provide the customer with the technical expertise gained in years of experience in order to offer solutions that meet specific needs through personalization of treatments;
- Comply with contractual requirements and agreements, including delivery times;
- Comply with the environmental requirements, including directives, legacies, environmental permits and applicable local regulations that characterize the context in which it operates;
- To take into account the views of relevant stakeholders, trying to meet needs and expectations;
- To take precautionary measures to limit pollution due to the presence and use of chemicals necessary to carry out the services required by the customer;
- Optimize the use of the plants in order to seek economics of the processes and at the same time to reduce consumption and waste in the use of energy, water and the quantities of chemical used
- Keep control of waste Management at all stages ( production, identification, handling, temporary storage and disposal to disposal facilities)
- To continuously improve the environmental performance, thanks to the use of modern technologies and facilities, and through good daily practice and the conscious behavior of the staff, each within their own operations;
- Manage the activities of maintenance of the production facilities and of those of deuration accessories, in order to keep both in a state of efficiency and to reduce not only pollution under normal operating conditions, but also the probality that there will be situations of emergency
- To extend the commitment to prevent pollution also to subcontractors, while keeping in mind the processes entrusted externally



## POLITICA AZIENDALE PER LA QUALITÀ E L'AMBIENTE

The Management undertakes to make available adequate resources to pursue the principles in this Policy, which is shared with internal staff and made accessible for consultation with stakeholders.

The system operator is also required to send additional copies to anyone who request it, keeping track of its distribution.

All the staff are called upon to contribute with their efforts to implement the spirit and the letter of the Company Policy, in the pursuit of customer satisfaction with respect to the environment. The content of the Quality and Environment policy is subject to periodic review by the management to ensure that it is constant expression of its commitment and vision in order to the stated commitments.

Management sets specific goals through which you can measure the achieved performance levels.

La DIREZIONE G.S.M. srl